

DIAL 2-1-1

WHAT IS 2-1-1? The telephone number that has been set aside by the Federal Communications Commission (FCC) for easy access to community information.

TO GIVE HELP People will dial 2-1-1 to speak with a representative who will help them find ways to GIVE back to their community:

- Build a house for someone in need
- Visit a nursing home
- Assist with a special event, Mentor or tutor
- Donate food, clothing, toys, furniture, etc.

TO FIND HELP People will dial 2-1-1 to speak with a representative who will help them FIND:

- A place to stay for the night
- Food and clothing
- Someone to talk to
- Financial assistance
- Youth activities
- ...and more!

2-1-1 is TDD/TTY Accessible



- **If you set your telephone on the TDD/TTY:**
 1. Dial 2-1-1 on your telephone
 2. Wait to see "*Thank you for dialing 2-1-1, PLS HD, GA*"
 3. Press 3 on your telephone
 4. Wait to be connected with representative



- **If you dial directly from your TDD/TTY:**
 1. Dial 2-1-1 on your TDD/TTY
 2. Wait to see "*Thank you for dialing 2-1-1, PLS HD, GA*"
 3. Dial 3 on your TDD/TTY
 4. Wait to be connected with a representative

- **If you are having difficulties getting through, you can dial (727) 518-3377 to directly connect to the TDD/TTY machine at 2-1-1.**
- **If you are still having difficulties, you can use the Florida Relay Services (7-1-1) and ask them to dial (877) 700-8177. The Florida Relay and you will be directly connected to the 2-1-1 service.**